



A Medical Home Centered Around YOU!

The **medical home**, also known as the patient-centered medical home (PCMH), is a team based health care delivery model led by a physician that provides comprehensive and continuous medical care to patients with the goal of obtaining maximized health outcomes.

As your medical home we will provide the following:

- ***24/7 access to a healthcare professional***
- ***Personal Comprehensive Care***
- ***Proactive & Preventative Care***
- ***Coordination of Care***
- ***Continuous Care***

As a patient of Cannon Family Health, there are certain parts of your health care that you will be responsible for...

- Accurately and completely provide all clinical personnel with the health information they need including any medications that you are taking.
- Follow the directions of the nurse or physician with regard to diet and/or medication.
- Abstain from using any drugs that have not been prescribed for you and that you have not revealed to our nurse or physician.
- Abstain from the use of alcohol as directed by your nurse or physician.
- Inform the nurse or physician if you do not understand any directions or if you do not understand the course of treatment planned for you.
- Timely pay all medical bills which are not in dispute and to forward to us any monies you receive from any insurance company for our services.

Over the next several months, you may notice that:

- We will ask what you want to do to improve your health and what your health care goal is.
- We will ask you to help us create a plan of care for you, and let us know if you think you can follow the care plan
- We will provide you with a copy of the care plan
- We may ask you to have blood test done before your visits so the doctor has the results for your visit
- We may offer you a chance to join a special type of doctors visit called a "group visit"
- We will continue to increase the use of technology in the way we manage your healthcare, such as ePrescriptions, ePortal Messages, and 24/7 online access to your health information
- We will ask you to give feedback to our office so we may improve your care

Thank you for helping us keep you as healthy as possible.

Cannon Family Health